

## Stats stats !!!

Improving physical loans

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# Barriers- what gets in the way?

- Why fines?
- "wiggle room"...fine free memberships, amnesties
- Policy and staff inconsistencies
- Physical barriers- shelf height and positioning, accessibility
- Cataloguing (project based improvement)

# Smaller and better looking collections

- On demand rather than just in case
- Functional literacy... does size intimidate rather than invite?
- Genres and special collections



#### On the shelves

- Themed book bags/kits
- "Borrow 10 books" promotion
- Book displays and promotions external and internal events, campaigns, zeitgeist
- Face out
- Community input



#### Off the shelves

- Pop up, mini drops
- Outreach and activities
- Social media promotions
- Online RA- Bookfish, who else writes like,
  Fantastic Fiction, book lists



## Programs are friends!

- Collections considered in event planning
- Programs PD's with collection responsibilities, particularly maintenance
- Integrate collections into deliverables

