**Minutes of the Multicultural Services & Programs Special Interest Group**

Wednesday 10 April 2019, 10am-12pm

**Venue:** Bunjil Place   
**Chair:** Rita Hardy (Moreland City Libraries)

**Minutes:** My Van Nguyen Dang (Greater Dandenong Libraries)

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| **Item** | **Minutes** | **Action** | **By** |
| **1. Attendance & Apologies** | **Attendance**:  Rita Hardy (Moreland City Libraries),  Robyn Childs (Moreland City Libraries),  Sandra Cleave (Casey Cardinia Libraries),  Verona Atalla (Casey Cardinia Libraries),  Ivy Tucker (Casey Cardinia Libraries),  Leanne Hornibrook (Casey Cardinia Libraries)  Emma Zeng (Monash Public Library Service),  My Van Nguyen Dang (CGDL),  Christian Kuhlmann (Darebin Library),  Bill Qi (Melbourne City Libraries)  **Apologies**:  Kath Waugh (Goldfields Library Corporation),  Debra Rendell (Melton City Libraries),  Linda Serafini (Yarra Plenty),  Vitina Agosta (Hobsons Bay Library),  Jason Brack (Monash Public Library Service),  Jenny Mitchell (Whitehorse Manningham),  Marcia McGinley (Whitehorse Manningham),  Susan Thomson (Greater Dandenong Libraries)  Marijana Bogdanovic (Greater Dandenong Libraries),  Sophie Gigas (Wyndham City Libraries),  Jenny Lawrence (Brimbank Libraries),  Liliana Chiriano (Maribyrnong Libraries),  Olga Kuftova (Port Phillip Libraries) |  | **ALL** |
| **2. Previous Minutes** | * Rita has been keeping contact with Oriana from NSW. Rita has invited Oriana to attend the June meeting at the MAV.   + Things has been tracking slowly due to new CEO at the Australian Classification Board.   + Chris Ramage from Global Books has sent the ACB a letter a few months ago to express the impact that this issue has on his business. Many small suppliers have gone out of business.   + Most NSW public libraries are now continuing to buy LOTE DVDs and placed a disclaimer sticker on them. |  | **Rita** |  |
| **3. Guest Speakers:**  **Ivy Tucker**  Library has Legs  Cranbourne Outreach Librarian | Guest Speaker: **Ivy Tucker, Library has Legs, Cranbourne Outreach Librarian**   * Library has Legs program is funded by Windermere’s Communities for Children in Cranbourne. * Please see attached *Casey Cardinia Libraries Library has Legs presentation to PLVN LOTE* PowerPoint presentation * Early Years Literacy Outreach Program   + Outreach to Balee Koolin Bubup Bush Playgroup (Boon Wurrung language playgroup) and VACCA Koorie Kids Playgroup   + Language reclamation program with VACL and an Aboriginal facilitator with permissions from an Elder     - Connections with language, culture and Country, based at the Cranbourne Botanic Gardens in partnership with VACL * Multilingual Storytimes Launch   + Everyone learning the same songs but in different languages   + Performances from community groups * Numerous partnerships as a part of this program (Please see attached document *Windermere’s Communities for Children Cranbourne Activities*) * Women’s Friendship Café   + Facilitated by Biftu Hawas from Victorian Immigrant and Refugee Women's Coalition (VIRWC)   + Supported by many community organisations     - CISS, SMRC, Centrelink outreach, Monash Health, etc   + Many young children also attends along with their mums * Supporting local playgroups * Provisions of Literacy Kits – for complete list, please refer to the attached document *Windermere’s Communities for Children Cranbourne Activities* * All these activities are aimed at empowering the community and are delivered within a culturally safe and appropriate environment. * Due to an increase in migrant and refugee community, providing a Trauma-informed practice – refugee and asylum seeker experiences, intergenerational trauma, children in care   For more information, please contact Ivy Tucker at [ivy.tucker@cclc.vic.gov.au](mailto:ivy.tucker@cclc.vic.gov.au) |  | **Ivy Tucker** |  |
| **4. Review of MSPSIG Mission Statement** | * When the Mission was first developed, it was proposed that the Mission Statement should be reviewed every 12 months. * The logos are all out of date. | To be forwarded to the next meeting for everyone to bring comments and any recommendations. | **My Van** |  |
| **5. PLV Conference Call for Abstract** | * For everyone to consider. |  | **My Van** |
| **6. Barrett Reid Scholarship** | Kath Waugh from Goldfields Library called into the meeting to put in a proposition for the upcoming Barrett Reid Scholarship:  **Scope**  The project would evaluate the potential for sharing a floating LOTE collection across Victorian library services. It may also create a costed business case to support the model.  Under this model, LOTE collections might be centrally administered, but public access would be via individual library services. We could use collection management tools (Collection HQ?) to float the collection, following changing demographics. This would mean that large LOTE communities would benefit from large, fairly static collections that might be shared across a number of library services (refreshed as the collections are read out and moved on) and small communities would be able to access small, regularly updated collections.  **Drivers:**   1. Anecdotally it seems as if LOTE collections are very hard to fund, easily read out, and may become irrelevant if a non English speaking community moves away from a particular library service. 2. Many rural and regional areas are becoming settlement areas for small groups of non English speaking refugees or immigrants and it is very difficult for them to service this demographic properly.   I envisage that the project would:  *Set context:*   1. Use PLV data (updated and supplemented if necessary with extra work with individual library services) to audit LOTE collections held, and dedicated staff currently employed across library services in Victoria. We would also evaluate usage and service trends 2. Use demographic data to explore how non English speaking communities are evolving and changing across the state, and evaluate how the current model of LOTE services is situated to manage that change 3. Evaluate the work already done on the single library system, particularly in relation to LOTE collections 4. Benchmark centralised LOTE services in NSW and elsewhere   *Identify and evaluate factors that we would need to respectfully manage in a shared LOTE library service, particularly related to:*   * Specialised staff already employed by individual services * Capital investment in LOTE collections by individual library services * The pros and cons of using this service to pilot a single library system * Resourcing and funding the logistics of managing and moving the collection across the state * Creating a fair funding model   *Make recommendations and potentially create some costings on how a shared LOTE service might operate.* | Comments and feedback to go through to Kath. | **Kath Waugh** |
| **7. Moreland City Libraries working with Urdu and Nepali Women’s Group**  **Rita Hardy**  Team Leader Glenroy Fawkner Libraries and Multicultural Services | * Rita will be presenting her paper, “*Libraries building capacity for community connection and leadership*”, at the upcoming Building Stronger Communities Seminar on her work with the Nepali and Urdu Women’s groups. * When it was identified that there was a need to work with the local Nepali community, they invited the community into the library. * At first, the people who attended were all men and they assisted the library in making a selection of materials for the library * However, the Nepali collection wasn’t moving. * Rita was then introduced to Sanjana Shrestha who pointed out that the Nepali collection in the library will not be popular with the women in the community. * They worked towards inviting the women of the Nepali community in to engage with them and identify what their needs were. * It was well attended as the library was seen as a ‘safe’ and ‘appropriate’ place for the women to go. * It took some time but they were finally able to do book selections to build a more appropriate collection which is now well utilised. * A number of programs was introduced to meet the needs of the Nepali community which included * Community led storytime (bilingual) * Traditional dance at the library |  | Rita |
| **8. Ideas for speakers/vendors/topics for future meetings** | * Justine Hannah from Moonee Valley Libraries speaking about her Greece experience at the June meeting. * Oriana from NSW in relations to the ACB and LOTE Unclassified Material * Migrant Worker Resource Centre – Rights of migrant workers   Mrunal Shroff contact for Migrant Worker Centre.  Ph: 0470 287 049 or 9659 3516  [mshroff@vthc.org.au](mailto:mshroff@vthc.org.au)  [www.migrantworkers.org.au](http://www.migrantworkers.org.au)  Available to visit any libraries |  | Rita |
| **9. Other Business** | Bunjil Place Library Tour |  | ALL |

* **Next meeting:** Wednesday 12 June 2019, 10am-12pm, MAV (City)
* **Minute taker for meeting:** TBC