**Minutes of the Multicultural Services & Programs Special Interest Group**

Wednesday 13 February 2019, 10am-12pm

**Venue:** Immigration Museum Melbourne   
**Chair:** Rita Hardy (Moreland City Libraries)

**Minutes:** Sandra Cleave (Casey Cardinia Libraries)

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| **Item** | **Minutes** | **Action** | **By** |
| **1. Attendance & Apologies** | **Attendance**: Rita Hardy (Moreland City Libraries), Sandra Cleave (Casey Cardinia), Verona Atalla (Casey Cardinia Libraries), Debra Rendell (Melton City Libraries), Emma Zeng (Monash Public Library Service), My Van Nguyen Dang (CGDL), Linda Serafini (Yarra Plenty), Vitina Agosta (Hobsons Bay Library), Christian Kuhlmann (Darebin Library), Barbara Johnson (Moreland Libraries), Bill Qi (Melbourne City Libraries) and Natasha Kaumenar (Bayside Libraries).  **Apologies**: Kath Waugh (Goldfields Library Corporation), Jason Brack (Monash Public Library Service), Christian Kuhlmann (Darebin Libraries), Jenny Mitchell (Whitehorse Manningham), Marijana Bogdanovic (Greater Dandenong), Vitina Agosta (Hobsons Bay) and Sophie Gigas (Wyndham City Libraries). |  | **ALL** |
| **2. Guest Speakers: CAVAL**  **Jamie McCowan and Kaz Yokoyama**  **Presentation about Collection Development** | Guest Speaker: **Jan Molloy, Immigration Museum**   * Rohini Kappadath, General Manager spoke to the changes to bringing the new vision of sharing the shared humanity of all. * The museum would like to explore more universal themes of humanity. * Cultural Institutions are trying to make them for all “Of The community”   + Eg. The Love exhibition. * Eleni, Education and Community Partners Manager, spoke of the new vision also, and the value of relationships with libraries. The value that libraries can do in promoting the Museum thru Outreach. * Community festival experience and want to help and keep lines of communication open between organisations. * Special City parking deals   + $8 parking on the weekend   + $16 all day, in and out as many times as you like. |  | **Jan Molloy** |  |
| **3. Previous minutes** | December 2018 Meeting Cancelled |  | **Rita** |  |
| **4. Marketing of LOTE events** | * Maribynong: NO marketing department, LOTE officer makes flyers. Mainly in house * Moreland: Council marketing department checks prominent library flyers before they are distributed. * Rita mentioned the Multicultural glossary which was produced by the State Library of NSW a few years ago which is a useful tool for some translations. Such as welcome to the library, new books etc.   + www2.sl.nsw.gov.au/multicultural/glossary/ * Russian program at St Kilda Library promoted via email and webpage was booked in 3 days. * Discussion around free images.   + Vitina mentioned:     - Pexels pexels.com (no attribution required) – <https://www.pexels.com/>     - Pixabay pixabay.com (no attribution required) - <https://pixabay.com/en/> |  | **ALL** |  |
| **5. Promoting the library website for CALD library patrons** | * Monash has Chinese language on its website, and does internal translations. Flyers are in English and Chinese. * Dandenong has a team of virtual librarians dedicated to the “virtual library” Community language web page was paid to be translated. Users can click on their language for links to catalogues. * Rita feels there is not as many LOTE magazines available as there was five years ago, a few of the popular magazine titles have ceased. * Rita uses Planet Books (previously known as Global Books from Greece) to purchase different CALD periodicals, Italian Harmony romance and Turkish DVDs |  | **ALL** |
| **6. Suppliers** | * Rita feels there is not as many LOTE magazines available as there was five years ago, a few of the popular magazine titles have ceased. * Rita uses Planet Books (previously known as Global Books from Greece) to purchase different CALD periodicals, Italian Harmony romance and Turkish DVDs   **LOTE DVDs**   * Most Victorian libraries around the Table are purchasing LOTE DVDs with warnings attached.   + For instance: This DVD does not have an Australian classification. * Discussion around viewing LOTE movies, most uses Kanopy |  | **ALL** |
| **7. Libraries after Dark events – Barbara Johnson** | * Barbara from Moreland spoke about the successful Libraries after Dark program at Moreland. * Moreland libraries in partnership with Victoria Responsible Gambling received funding to open until 10pm on Thursday evenings. * This has allowed for a late Conversation Club to be introduced assisting those who work full time. |  | Barbara |
| **8. Ideas for speakers/vendors/topics for future meetings** | * Justine Hannah from Moonee Valley Libraries speaking about her Greece experience at the June meeting. |  | Rita |
| **9. Around the Table** | **Casey Cardinia:**   * Is floating the community languages collection. Firstly to promote all the languages that CCL stocks, and secondly to see where the demand for each language lies. Loans have increased for our Punjabi, Persian and Sinhalese collections * International Mother Language day. The idea of celebrating this special day started from language movements that made unique history in countries like Bangladesh. There are not many countries in the world that sought independence based on language. Mother Language Day in Bangladesh remembers the historic moment when many young people sacrificed their lives to reject a foreign language that was imposed by then current ruler. Bangladeshi’s celebrate this day each year at home and abroad, including Australia. Casey Cardinia Libraries, Living and Learning Inc. Pakenham, Emerald Community House, Girl Guides, and many more cultural community organisations have partnered with many multi cultural communities to make the day.   **Monash Public Library Service (MPLS):**   * Monash City Council’s Multicultural Community Development, and Monash University’s School of Languages, Literatures, Cultures and Linguistics have fostered a partnership to deliver a community strengthening project called “My place, My Story: Making Clayton Home”. We have held three workshops with members of the Italian and Chinese communities based in Clayton. They have shared their stories about their arrival in Clayton, and the changes they have seen since. A subtitled DVD of their stories will be featured in Clayton library at the Clayton Festival in late February. * MPLS has organised Mandarin speaking library patrons to assist local residents, who have learnt Chinese in U3A or Neighbourhood Houses, to practise reading, listening and conversing in Mandarin. This weekly program has been well received by local learners and volunteer helpers. It has increased the use of library language learning kits too.   **Darebin :**   * Hindi Holy day Screening on March 21st. and musical performances   **Hobson Bay:**   * Hobsons Bay Libraries celebrated its annual Lunar New Year Event on Saturday 6th February with a performance from the Chinese Little Star Dance group with young dancers from the ages of 3-7 years. We also had the Vietnamese Association of Hobsons Bay host a cooking demonstration and tasting showcasing how to make rice paper roles and noodle salad. The day was enjoyed by all and we had 70 people in attendance. * Planning is underway for Cultural Diversity Week with a variety of programs and events across Hobsons Bay delivered by local community centres, council and libraries. Two events that will be held at the library during this week will be: **Multilingual storytime** and **Our shared table** –**Author Kathy Tsaples of Sweet Greek Life and Sweet Greek.** * Upcoming event – Tea with Annie – Learn about tea history, tradition, culture and tasseomancy with Annie as she tell magnificent stories of her Irish heritage. To find out more - <http://teawithannie.com/>   **Melbourne Library Services:**   * Magazines have been outsourced to Prenax that includes English as well. * Japanese Book Club has been established and had very good turn up at the beginning of year.   **City of Greater Dandenong Libraries:**   * Lunar New Year Lion Dancing Event – approximately 150 attendance. We had the honour of inviting 3 lions and one dragon into our Springvale Library branch. * Vietnamese Community Book Day – 18 February. A community engagement opportunity through launching a large number of new shelf-ready Vietnamese materials. * Chinese Community Book Buying Event – 25 February. A community engagement opportunity by inviting patrons to come in and choose brand new Chinese material that they would like the library to buy.   **Moreland:**   * Celebrated Chinese New Year with Jasmine Dancers at Brunswick library * Moreland is celebrating 50 years of Turkish settlement. Many events have been organised. Moreland Turkish exhibition, Turkish cooking demos, Erbu art demonstration and local residents of Turkish decent will share memories of living in Moreland over the last 50 years. | SIG to send ‘around the table’ notes to Sandra | All |
| **Other Business** | None |  |  |

* **Next meeting:** Wednesday 10 April 2019, 10am-12pm, Bunjil Place
* **Minute taker for meeting:** TBC